

Designed for You.



### OCTOBER 2019 RENEWAL PACKAGE

A Better Health Plan Experience Designed for You and Your Employees

#### Dear Broker Partner:

We at the Members Health Plan NJ (MHPNJ) would like to thank you for your continued support as a Broker Partner. We know you have many options and appreciate your business. We are pleased to announce that the October and July Renewal Groups will transition to the Aetna platform for their renewal.

# **GREAT NEWS!**

RATES ARE BEING HELD FOR AN ADDITIONAL 12 MONTHS FOR ALL SMALL EMPLOYERS THAT HAVE 2-50 ELIGIBLE EMPLOYEES

## So What does this mean for you and your client?

- Your Clients current rates will NOT change for plan year 2019-2020.
- We are offering a SIMPLIFIED renewal process for your client and their employees.
- Employers have an Option to Renew "AS IS".
- Employees will have an EASY transition from QualCare to Aetna as we are transmitting deductible credits and out of pocket maximums.

Employees will have a **STREAMLINED** process as we have provided Aetna with member clinical data to facilitate and expedite current authorizations and care management activities.

TheMembers Health Plan NJ (MHPNJ) decision to transition to Aetna is part of the Plan's ongoing customer-focused efforts to improve the quality of services for every member and dependent, keep our rates competitive, and offer generous plan designs. We believe that the partnership with Aetna provides an integrated and holistic member service and clinical support model that will achieve the best health and population resulting in better cost.

Please note that we have identified key information that you will need to be aware of and share with your client and their employees during open enrollment.

### **KEY POINTS:**

- Small and Large Group Renewal paperwork will be emailed to brokers and employers over the next couple weeks.
- Renewal paperwork needs to be returned no later than 9/13/2019 to avoid disruption to your employees medical, pharmacy and dental coverage.
- Due to the transition to the Aetna Platform, ALL members will be terminated on the current QualCare Platform effective 9/30/2019.
- Failure to submit renewal paperwork may leave employees WITHOUT health coverage.

We have a dedicated team ready to assist you during open enrollment. Please feel free to contact us at 1-833-MEWANOW (1-833-639-2669) or email our team at mewarenewals@concordmgt.com if you have any questions.



